



**EASY ITALIA: 1<sup>st</sup> Quarter 2011 BEST PRACTICES – EMERGENCY AND PUBLIC INTEREST NUMBERS**

**1)**

**AN ITALIAN TOUR OPERATOR ASKS:** I am an incoming tour operator for the adriatic coast. Where can I find the bather attendance (of Italian and foreign tourists) for the Abruzzo, Marche and Emilia Romagna coast over the months of July and August? I am also interested in web sources.

**ANSWER:** On the **ONTIT, Osservatorio Nazionale del Turismo** (National Tourism Observatory) website you can visit: the "Statistic" section, where you can find the official quantitative data on Italian tourism provided by ISTAT (National Institute of Statistics) and Banca d'Italia, the "ONT Research" section, which gathers all the papers produced by ONT (periodic research, which is the core of the permanent monitoring activity carried out by ONT, and monograph searches) and the "Regions" section, which gathers official documents about tourism in the Italian regions (produced by regional tourism observatories), subject analysis and monograph research (produced by regional tourism departments). We also suggest him to apply to APT o IAT offices, local tourist offices, to get further informative material and web sources.

**2)**

**A FRENCH TOURIST ASKS:** Is it possible to find working-holidays in Italy in order to improve my Italian? I believe that if I work as an au pair I will not be able to afford my travel expenses. I would like to work in Italy from August 15<sup>th</sup> to September 15<sup>th</sup> . Thank you.

**ANSWER:** We inform the client that on the **European Youth Portal**, in the section dedicated to "**Working holidays**" [http://europa.eu/youth/working/working\\_holidays/index\\_it\\_it.html](http://europa.eu/youth/working/working_holidays/index_it_it.html) it is possible to find interesting web sources.

In particular, we suggest to visit the following portals and search engines:

- 1) Centro InformaGiovani. Internet addresses and contact details to find summer jobs.
- 2) Database for seasonal jobs – summer jobs.
- 3) "Orientare". Website providing study and career counselling in the region of Sardinia.

We also suggest the client look for websites of private companies (not institutional websites) searching by key-words like "seasonal jobs", "summer jobs", "working holidays", etc.